| **Table 1d**: Key performance indicator results - Services to the Community: Program 1.1 - Effective working arrangements with other government departments are in place which support the department’s contribution to policy development through service delivery policy advice. | | | | |
| --- | --- | --- | --- | --- |
| **Key performance indicator** | **Actual 2011–12** | **Target 2012–13** | **Actual 2012–13** | **Target met 2012–13** |
| Strategies in place to ensure reporting against MOU and Bilateral Management arrangements are effective | NA | Effective | Effective (for more information see Partnerships with Australian Government agencies on page 16) | yes |
| Government stakeholder assessment of the portfolio's agility, flexibility and responsiveness | 3.1 | 3.6 | 3.33 | no |

3. While the target was not reached, the result shows a good level of improvement over the previous year’s results, in a year when the department implemented a significant number of key government initiatives.